SmartRider Cards and the MyStudentAccount

The SmartRider card is Transperth’s smartcard technology that enables passengers to pay for their journeys by simply swiping their SmartRider card across a reader. They use a technology called RFID – radio frequency identification. In effect, each smartcard identifies itself by transmitting a unique serial number.

Transperth provides these SmartRider cards to students to act as ID and to grant the students discounted fares. Whereas a normal SmartRider card would have a reverse that is completely blank, students’ cards have their personal details imprinted.

SmartRider card users can add value (money) to their cards using automatic bank transfers or more manually by using deposit machines, BPAY transactions and at authorised SmartRider retail outlets.

MyStudentAccount provides a system that enables schools, parents and students to add value (money) to the SmartRider card that can only be spent at the school. Parental controls are provided inasmuch that parents can view their children’s spending and impose limits – see the MyStudentAccount explanations [here](#).

It is important to note that the funds credited to the SmartRider card for Transperth fares are completely separate from funds credited to the card for school expenses.

Initially, St Mary’s will only use these smart cards in the senior school canteen but we are most likely to roll the electronic payment system into other areas of the school in time. It is important to note, however, that the senior school library will be making use of the SmartRider cards for the checking-out of resources.
Putting money into the smartcard

There are three ways in which funds can be added to the SmartRider card for school expenses.

1. A parent can phone MyStudentAccount to have funds transferred from their credit card to the student’s smartcard.
   a. There is a MyStudentAccount fee of $2.20 or 2.2% of the amount transferred (whichever is the greater) plus 25c. This fee is charged and collected by MyStudentAccount and the fees collected are not passed back to St Mary’s in whole or part.
   b. The additional credit is usually available to the student within one hour.

2. A parent can use B-Pay to transfer funds to the student’s smartcard.
   a. There is a MyStudentAccount fee of $2.20 or 2.2% of the amount transferred (whichever is the greater) that is charged and collected by MyStudentAccount. The fees collected are not passed back to St Mary’s in whole or part.
   b. It is important to note that B-Pay transactions can take up to five days to appear as a credit on a student’s SmartRider card. For this reason B-Pay is not recommended by the school.

3. A parent can use the secure MyStudentAccount payment gateway to top-up a SmartRider card.
   a. There is a MyStudentAccount fee of $2.20 or 2.2% of the amount transferred (whichever is the greater) that is charged and collected by MyStudentAccount. The fees collected are not passed back to St Mary’s in whole or part.
   b. The additional credit is usually available to the student within one hour.

Additional information

Please see the associated documents: Parent FAQs.pdf and How to Set Up Your New MSA Parent Account.pdf

Contacting MyStudentAccount

- Help phone: 1300 369 783
- Help fax: 1300 138 015
- Help web: www.mystudentaccount.com.au
- Help post: GPO Box 930 Brisbane QLD 4001